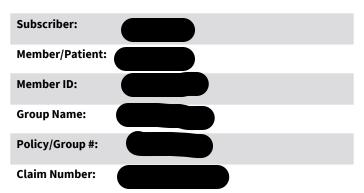
# Now...the details.

Here's a detailed breakdown or **Explanation of Your Benefits** for this service. In case there's any doubt - this is NOT a bill!





Call: 1-866-683-6440 Web: Benefits.Surest.com

Surest Member Services hours: 6:00 am - 9:00 pm CST Language assistance services are available

Date of Service	Provider	Description	Provider Billed	Network Discount	Surest Plan Paid	Other Insurance Paid	Your Respor Copay	nsibility Non-Covered	Notes
06/13/24		INJECTION LIDO HCL IV INFUS 10 MG	\$15.88	\$15.88	\$0.00	\$0.00	\$0.00	\$0.00	
06/13/24		REMOVAL OF SPERM DUCT(S)	\$521.85	\$0.00	\$261.85	\$0.00	\$260.00	\$0.00	BDOCP
06/13/24		UNCLASSIFIED DRUGS	\$8.54	\$4.27	\$4.27	\$0.00	\$0.00	\$0.00	

## **Notes and Additional Details**

BDOCP Copay Applied

### How to File an Appeal

Whenever your claims are denied in whole or in part, you have the right to file an appeal. As a separate document, we included instructions on how you can file an appeal.

#### Consumer assistance in your state

Missouri Department of Commerce and Insurance (DCI) Division of Consumer Affairs 301 W. High Street, Room 530 Harry S. Truman State Office Building Jefferson City, MO 65101 Toll-free telephone: 1-800-726-7390 Web site: www.insurance.mo.gov/consumers E-mail: consumeraffairs@insurance.mo.gov

### Other Languages

SPANISH (Español): Para obtener asistencia en Español, llame al 866-683-6440 TAGALOG (Tagalog): Kung kailangan ninyo angtulong sa Tagalog tumawag sa 866-683-6440 CHINESE (中文): 如果需要中文的帮助婚拨打这个号码 866-683-6440 NAVAJO (Dine): Dinek'ehgo shika at'ohwol ninisingo, kwiijigo holne' 866-683-6440

Insurance coverage for fully insured plans is provided by All Savers Insurance Company (for FL, GA, OH, UT and VA) or by UnitedHealthcare Insurance Company (for AZ, AR, MI, MN, MO, OK, PA, SC and TN). These policies have exclusions, limitations, and terms under which the policy may be continued in force or discontinued. For costs and complete details of the coverage, contact either your broker or the company. Administrative services for insurance products underwritten by All Savers Insurance Company and UnitedHealthcare Insurance Company, and for self-funded plans, are provided by Bind Benefits, Inc. d/b/a Surest, its affiliate United HealthCare Services, Inc., or by Bind Benefits, Inc. d/b/a Surest Administrators Services, in CA. Stop loss insurance for level-funded plans is underwritten by United Healthcare Insurance Company.